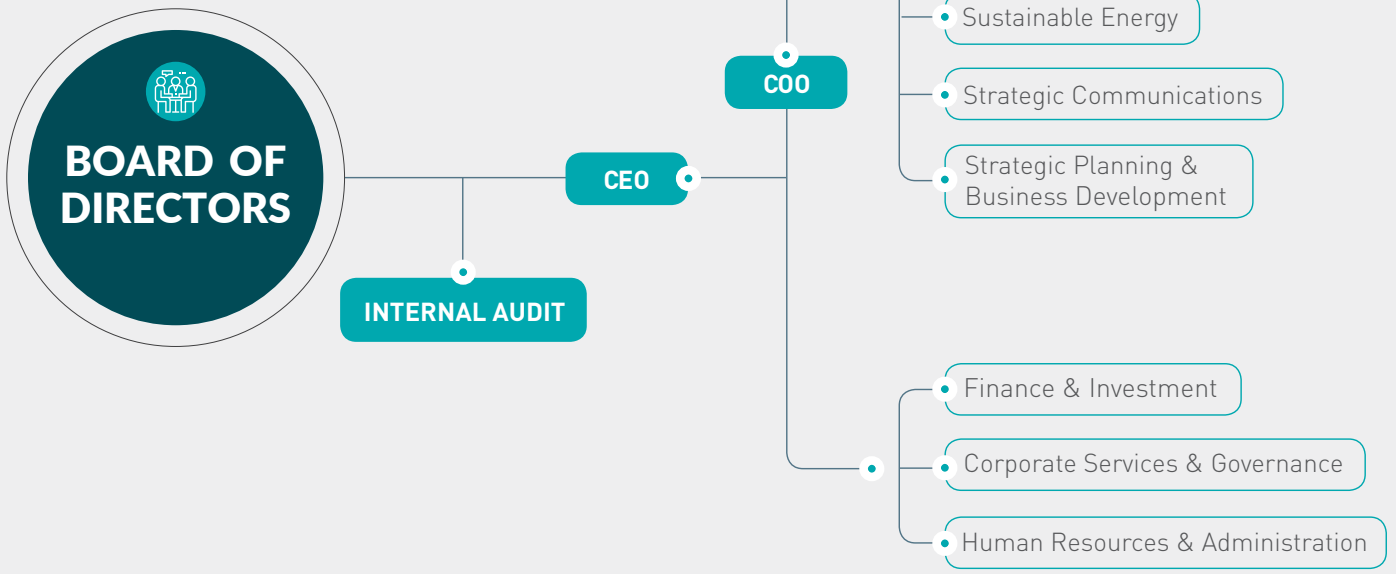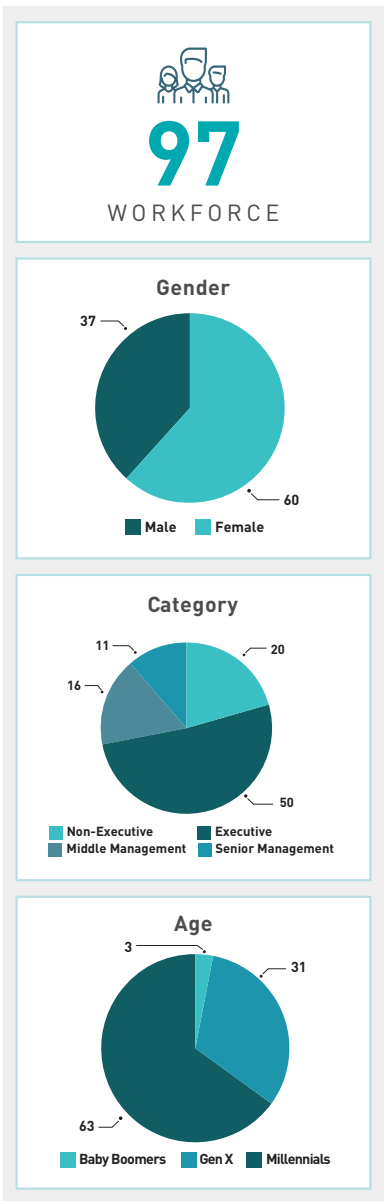ORGANISATIONAL STRUCTURE